



Dear Customers,

Your well-being is our priority

F&C Bank is committed to the health and safety of our customers, employees and communities. We are taking every effort to best serve the needs of our customers in a manner that promotes health and safety for all.

Given guidance from the CDC on limiting the spread of COVID-19 and as a temporary precaution, we will provide **drive thru only service until further notice at all locations effective Thursday, March 19, 2020.**

As the coronavirus continues to evolve and be an ever-changing situation, this decision is an effort to practice the CDC's social distancing recommendation while ensuring we're available to more safely serve our customers during regular hours.

We expect the increased traffic in our drive-thru lanes may cause longer wait times. We appreciate your patience as we work to serve you as quickly as possible.

Hours will be as follows:

Holden 7 am- 6 pm

Lone Jack 7:30 am-6 pm

Warrensburg 8:00 am- 6 pm

During this time when lobbies are closed, appointments can be scheduled for Loan Closings & Account Openings

Please call the branch to schedule an appointment

Holden 816-850-5516

Lone Jack 816-697-3311

Warrensburg 660-747-5559

With that said, if you are experiencing any type of flu or cold like symptoms or have been in contact with someone that has, please do not come to the bank. Our goal is to stop the spread of the Coronavirus per recommendations from the CDC.

Our daily operations will continue as usual with staff available to assist you by phone. If you need to speak to customer service for any reason, please call 816-850-5516.

We are here to help

We're here for you- in good times and challenging times - and this situation is no exception. As always, there are a number of ways you can access your accounts and manage your finances using any of the following options:

- Online Banking with Bill Pay
- Mobile Banking App with Snap a Pic Deposits
- Smart ATMs

We understand the current situation may cause financial uncertainty and can be very difficult for some of our customers. If you are having financial difficulties due to job loss, reduced hours or other impact from the Coronavirus, we're here for you. Please call us at 816-850-5516 to discuss your current situation and challenges.

Taking care of our customers and employees is very important to us and we thank you for your patience as we navigate this situation. We appreciate your continued trust and the privilege to serve you.

The F&C Bank Management Team